

Terms & Conditions of Rental

This rental agreement shall be subject to all the following provisions and conditions and by signature, overleaf the renter acknowledges that he is bound by them all.

Rates/Charges: The minimum rental period is 24 hours. Our rates are quoted in Bahraini Dinars and are subject to change without prior notice.

- a. Company reserves the right to charge the renter in advance as per the rates agreed in the rental agreement at the start of each rental period.
- b. In case of extension/ Renewal of rental agreement company reserves the right to charge the customer in advance.
- c. On termination/Return of the vehicle company reserves the right to charge the customer for all new damages without a valid traffic report, traffic fines and violations, insurance excess with traffic report even after the renter has departed from the kingdom of Bahrain.
- d. Company reserves the right to use the renter's credit card for any type of unpaid rental, charges, traffic fines or damages.
- e. Company reserves the right to charge the associated cost including reasonable legal fees, incurred in collecting payments due from renter under this agreement.
- f. Renter agrees to accept the debit to his credit card account of the charges incurred under his rental agreement.

Rental Period: The contract is valid for the days stated on this rental contract. It may extend to a maximum of 30 days from the rental starting date. Failure to intimate the rental will be termed as automatic extension and charged accordingly.

Rental Extension: If the customer wishes to extend the rental period it is mandatory for the customer to visit call or email to the rental location seeking for an extension.

Delivery and return: The renter acknowledges that he has received the rented car from the company in good conditions, without apparent defects and suitable for the purpose for which he rented it. The renter returns the vehicle with all documents and accessories and in the same condition to the company at the location and on the date and by the time designated in this rental agreement. Failure to do so or (when required) to complete time of return on attached wallet will result in adjustment to the rental charges and the rate applied.

Conditions of use: The Vehicle will be driven by renter in possession of a valid driving license (Recognised License by Bahrain traffic authority) for not less than 2 years. The vehicle can be driven by an additional driver indicated by the renter subject to approval of the company and a valid driving license.

The renter must NOT allow the vehicle to be used:

- a. To be used to carry persons or goods for hire or reward.
- b. To propel or tow any vehicle, trailer or other object.
- c. In any race, test or contest.
- d. Whilst renter or driver (or person in charge of the vehicle) is under the influence of Alcohol or any other substance impairing his consciousness or ability to react.

- e. Or driven by any person other than named overleaf (or any additional driver named herein) without prior written permission of the company.
- f. Outside the state of Bahrain without the prior agreement of company AND THE RENTER WARRANTS THAT THE VEHICLE SHALL NOT BE SO USED.

Age Limit: Renters must be at least 25 years old with minimum of 2 years valid driving license.

Renter's responsibility in case of Accidents and Damage:

- a. In case of accident with or without a third party it is the responsibility of the customer to immediately call 199 for the Traffic Police and report them about the nature of the accident and wait at the accident site until the traffic police arrives and issues traffic report.
- b. No replacement vehicle will be issued to the renter for damages without a valid traffic report.
- c. It is mandatory for the renter to obtain a valid traffic report for all damages with or without 3rd party. Failure to do so company reserves the right to charge the customer the entire damage cost.
- d. Company reserves the right to charge the excess insurance for all other damages not mentioned in the traffic report in case the renter is at fault.

Use of Fuel: Refueling charges are applied in case cars are returned without same level of fuel provided during rental of the vehicle. The renter must make a routine check of all fluid levels in the engine compartment of the rental vehicle. The vehicle should not be driven with any red color warning light on or the temperature gauge reads high on the dashboard. In such cases shut of the engine immediately and call the company office and do not operate the vehicle until the cause is corrected. Use only **MUMTAZ** fuel failing to which company reserves the right to charge all damages to the engine and vehicle for using improper rated fuel as per the manufacturer.

Personal Accident Insurance: The customer is eligible for reimbursements for accidents provided the customer subscribes for the policy "personal Accident insurance" at the time of entering the rental agreement. The reimbursements are governed by the rules of insurance company. The customer is not eligible for any claims in case he/she does not subscribe to personal accident insurance.

Auto Liability Insurance: Our cars are comprehensively insured and include third party liability.

- a. Company provided insurance subject to the terms and conditions of an automobile liability insurance policy which meets all statutory requirements and in addition third party property damage claims.

Personal Effects protection: Company has no responsibility for any claims for personal belongings left in the vehicle on returning the vehicle and at the close of the rental agreement.

All disputes are subjected to Bahrain jurisdiction.